

This Life Cycle Support Policy is designed to communicate to the State of Vermont’s public **COVID19 Open Data Service** users the life span of COVID19 resources, and to provide advanced notification of planned changes.

DISCLAIMER: VCGI and the State of Vermont make no representations of any kind, including but not limited to the warranties of merchantability or fitness for a particular use, nor are any such warranties to be implied with respect to the COVID19 data products, Open Data Services, and data.

POLICIES

- **SERVICE LEVEL:** Support hours are from 7:45am 4:30pm, weekdays, excluding official State of Vermont holidays, until further notice.

Availability ¹	% Downtime per year	Downtime per month	Downtime per week
98%	7.30 days	14.4 hours	3.36 hours

- **UPDATE FREQUENCY:** COVID19 Open Data Services are no longer updated.
- **CHANGES TO SERVICES:** Under this policy VCGI has the option to modify public facing COVID19 data products and/or Open Data Services listed in Table 1 and 2 without notice.
- **DEPRECATION OF SERVICES:** Under this policy VCGI will give 3 days’ notice prior to the deprecation (removal) of Open Data Services listed in Table 1 and 2. Notices will be posted on the *Vermont Open Geodata Data Portal’s* [COVID19 page](#). Users are responsible for checking this page regularly for posted deprecation notices. VCGI will not contact users directly regarding planned changes.
- **DATA DOWNLOADS:** COVID19 datasets will be available for download from Vermont’s Open Geodata Portal (<https://geodata.vermont.gov/pages/covid-19>) **until May 18, 2023**.
- **EXCLUSIONS:** All other COVID19 related items under VCGI’s ArcGIS Online account are explicitly exempt from this policy and are not supported by VCGI and the State of Vermont.

¹ Esri ArcGIS Online (AGO) outages are beyond the control of VCGI and the State of Vermont and are therefore not counted as downtime.

PRODUCTS: COVID19 data products hosted by VCGI on Esri's ArcGIS Online SaaS platform.

Release Date	General Availability	Retired	Description	URL
6/18/2020		X	Public COVID19 Dashboard Container – Primary	https://experience.arcgis.com/experience/85f43bd849e743cb957993a545d17170
4/7/2020		X	Public COVID19 Dashboard v1.0	https://arcg.is/1TC554
4/7/2020		X	Public COVID19 Dashboard Mobile v1.0	https://arcg.is/0WO0jK
6/18/2020		X	Public COVID19 Dashboard v2.0 – IE11 only	https://arcg.is/1GaSi4
6/18/2020		X	Public COVID19 Dashboard v2.0 – IE11 mobile	https://arcg.is/14WHy50
9/2/2020		X	Public COVID19 Dashboard v3.0 – IE11 only	https://vcgi.maps.arcgis.com/apps/opsdashboard/index.html#/f2d395572efa401888eddceebddc318f
9/2/2020		X	Public COVID19 Dashboard v3.0 – IE11 mobile	https://vcgi.maps.arcgis.com/apps/opsdashboard/index.html#/582eb4e707ad438696f6c6bf4042fcfd
11/1/2020		X	Public COVID19 Dashboard v3.1 – IE11 only	https://vcgi.maps.arcgis.com/apps/opsdashboard/index.html#/5a94dba447ad418bb11976516252dd93
11/1/2020		X	Public COVID19 Dashboard v3.1 – IE11 mobile	https://vcgi.maps.arcgis.com/apps/opsdashboard/index.html#/61962eab557246fd8f1ea03280cfc2c3
2/22/2021		X	Public COVID19 Dashboard v3.2 – IE11 only	https://vcgi.maps.arcgis.com/apps/opsdashboard/index.html#/25e8ef0453e347a8b216ddf98a25a040
2/22/2021		X	Public COVID19 Dashboard v3.2 – IE11 mobile	https://vcgi.maps.arcgis.com/apps/opsdashboard/index.html#/33ba981eb4e34c16a3e616576afb3da0
12/22/2021		X	Public COVID19 Dashboard v4.0 – IE11 only	https://vcgi.maps.arcgis.com/apps/opsdashboard/index.html#/016ebe4f90be4ea483fe7e55e85743a3
12/22/2021		X	Public COVID19 Dashboard v4.0 – IE11 mobile	https://vcgi.maps.arcgis.com/apps/opsdashboard/index.html#/29751eb5554744a9acdef010720c6f7b

Table 1

Life Cycle Support Policy – COVID19 Data Products & Services hosted by VCGI

OPEN DATA SERVICES: COVID19 Open Data Services hosted by VCGI on Vermont’s Open Geodata Portal*²

Release Date	General Availability	Archive Availability	Retired	Description	URL
6/18/2020			X	VT COVID-19 Cases by County	https://geodata.vermont.gov/datasets/vt-covid-19-cases-by-county
6/18/2020			X	VT COVID-19 Daily Counts Table	https://geodata.vermont.gov/datasets/vt-covid-19-daily-counts-table
6/18/2020			X	VT COVID-19 Hospitalizations by Date - EMR	https://geodata.vermont.gov/datasets/vt-covid-19-hospitalizations-by-date-emr
7/9/2020			X	VT COVID-19 Cases by County Time Series	https://geodata.vermont.gov/datasets/vt-covid-19-cases-by-county-time-series
11/13/2020			X	VT COVID-19 PCR Test Results of Unique Individuals by Day	https://geodata.vermont.gov/datasets/vt-covid-19-pcr-test-results-of-unique-individuals-by-day
11/13/2020			X	COVID-19 PCR Test Specimens by Day	https://geodata.vermont.gov/datasets/vt-covid-19-pcr-test-specimens-by-day
12/22/2021			X	VT COVID-19 Daily Counts Table	https://geodata.vermont.gov/datasets/56afaae50cbd4e20a846b17603f0ce8e_0/explore
12/22/2021			X	VT COVID-19 Cases by County Time Series	https://geodata.vermont.gov/datasets/ffe3b5bc63ff45808a9c75b79a56ae10_0/explore
12/22/2021			X	VT COVID-19 Cases by County	https://geodata.vermont.gov/datasets/6c68d60fccf44a129fcc08b05812a195_0/explore
12/22/2021			X	VT COVID-19 PCR Test Specimens by Day	https://geodata.vermont.gov/datasets/0bf4d1de99744fd29151a524f0963508_0/explore
12/22/2021			X	VT COVID-19 Hospitalizations by Date - EMR	https://geodata.vermont.gov/datasets/a315df747dec462a997b1aeb84ce12e5_0/explore
12/22/2021			X	VT COVID-19 Weekly Cases by Race and Age	https://geodata.vermont.gov/datasets/1e7da462bca44d7d989f2ed0e23f2a0a_0/explore
12/22/2021			X	VT COVID-19 Weekly Cases and Hospitalizations by Vaccination Status	https://geodata.vermont.gov/datasets/13db4a47cb084c1c8b2226fd7ab7a160_0/explore
12/22/2021			X	VT COVID-19 Quarterly Cases, Hospitalizations and Deaths by Age and Vaccination Status	https://geodata.vermont.gov/datasets/013d5b4d04d5488ab16280ec4312b93a_0/explore
12/22/2021			X	VT COVID-19 Monthly Deaths by Vaccination Status	https://geodata.vermont.gov/datasets/55279c4e113b43dc814f60c9123e0cf5_0/explore

Table 2

² <https://geodata.vermont.gov>