

This Life Cycle Support Policy is designed to help communicate to VCGI's users the technical resources available during a web application's life span and to provide advanced notification of planned changes to web applications offered by VCGI. This document addresses VCGI's policy and plans regarding web applications hosted by VCGI.

Web Applications managed by VCGI

Web Apps and DNS Aliases	Release Date	General Availability	Mature Support	Retired	Notes
https://maps.vcgi.vermont.gov https://dev.maps.vcgi.vermont.gov	5/27/2016	X			Base domain name
https://vcgi.vermont.gov	NA	X			VCGI website
http://maps.vermont.gov/vcgi/html5viewer/?viewer=vtmapviewer	1/19/2017	X			VT Interactive Map
https://maps.vcgi.vermont.gov/ParcelViewer	3/22/2019	X			Parcel Viewer
https://experience.arcgis.com/experience/d88b19e908a1460da8bcb7326f7c2ec6	1/1/2022	X			Parcel Status Viewer
https://maps.vcgi.vermont.gov/OrthoFinder	3/22/2019	X			Ortho Finder
https://maps.vcgi.vermont.gov/LidarFinder	3/22/2019	X			Lidar Finder
https://maps.vcgi.vermont.gov/OrthoStatus	3/22/2019	X			Ortho Status Viewer
https://maps.vcgi.vermont.gov/LidarStatus	4/1/2019	X			Lidar Status Viewer
https://geodata.vermont.gov	1/1/2016	X			Open Geodata Portal
https://maps.vcgi.vermont.gov/LandSurveyLibrary	12/27/2019	X			Land Survey Library
http://maps.vcgi.vermont.gov/opendata/clipandzip.html	1/1/2016		X		Open Geodata Portal
http://maps.vcgi.vermont.gov/opendata/tileselect_opendata.html	1/1/2016		X		Open Geodata Portal

POLICIES

Service Level: Support hours are from 7:45 a.m. to 4:30 p.m. Monday through Friday. No weekends. No Holidays.

Availability	% Downtime per year	Downtime per month	Downtime per week
98%	7.30 days	14.4 hours	3.36 hours

Removal of Apps: VCGI will give **30 days' notice** prior to the removal of an application. Notices will be sent out on the VGIS-L listserv prior to such changes. Thus, users should subscribe to the VGIS-L listserv.